A Family Friends Volunteers Profile

Family Friends volunteers should normally be parents themselves or have parenting experience, with an understanding of the problems and pleasures of family life.

A Family Friends volunteer should:

- o be a parent or have parenting experience
- have a positive attitude to working with people of any gender, family status or sexual identity, or who are from any ethnic origin, culture or religion, or who may have a disability
- o demonstrate a sensitive and caring attitude towards others
- o have a non-judgemental attitude
- be clear about confidentiality and when a confidence remains so, but be able to decide when disclosure of a confidence is essential to the wellbeing of a child
- o be reliable and understand the importance of reliability to the family
- o have good communication skills including an ability to listen
- understand the need for support
- have a warm and open personality and a sense of humour
- o have time and enthusiasm for Family Friends
- o be able to work as a member of a team
- o be prepared to keep records as requested by the scheme.
- o be prepared to provide two referees
- o be prepared to undergo a Criminal records Bureau check.